

We work for you and this form allows you to give us feedback about how we can serve you better.

On a scale of 1 to 10 (ten being the best), how would you rate your overall experience at All Friends Animal Hospital?

1    2    3    4    5    6    7    8    9    10

How soon did one of our team members greet you either with a wave, verbal acknowledgement, or some other signal upon entering our hospital?

- Within 10 seconds
- Within 30 seconds
- Over 30 seconds
- Not soon enough

On a scale of 1 to 10(ten being the best) how clean did our hospital appear to be?

1    2    3    4    5    6    7    8    9    10

How satisfied were you with the feedback you received from your Veterinarian?

- Very
- Somewhat
- Needed more information
- Not satisfied at all

How knowledgeable did your veterinary assistant seem in the exam room?

- Very
- Somewhat
- Needs training
- Not applicable

Which employee served you best?

What can we do differently to improve your experience (being specific and critical will not hurt our feelings - if there is something we can improve in, we want to know.):

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