

## Welcome to our practice! We appreciate the trust that you have placed in us by allowing us to care for your pet.

All Friends Animal Hospital's staff work together to provide you and your pet with the highest quality veterinary Care and outstanding Client service. We are an American Animal Hospital Association accredited hospital, meaning we have passed difficult inspection and maintain a high level of Care in all areas of our veterinary practice.

All Friends takes pride in doing our best to accommodate you and your pet's needs, we offer both evening and weekend hours for your busy schedule. Don't forget to visit our website for helpful information and updates. We also offer an online store for all your pet's needs from treats to prescription medications.

Our staff is here to provide you with an exceptional experience. If you find a particular Veterinarian that your pet has a preference for, please feel free to request that doctor when making appointments.

Again, thank you for choosing us to be your Practice. We look forward to providing the best Care for your best friend!

All Friends Animal Hospital 420 New London Turnpike Norwich, CT 06360 (860) 886-0125 allfriendsanimalhospital.com



All Friends Animal Hospital receives no financial support from Charitable organizations, the government or third party. In order to maintain our hospital, and provide your pet with high quality veterinary Care, it is required that every Client be prepared to pay for services at the time they are rendered.

For payment we accept Cash, personal Checks, Visa, MasterCard and Care Credit. There is a \$25 Charge for all Checks returned from the bank. After two returned Checks, we will require Cash or a Cashiers Check as payment for services.

Certain major medical and surgical cases may require a deposit before treatment can begin. If at any time you have questions concerning fees for your pet's medical care, feel free to ask us. We will be happy to discuss options with you and provide you with an estimate for your pet's treatment.

Thank you for your cooperation. We look forward to Caring for your pet today and in the future.

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